

## **Resources for:**

- Financial Assistance
- Healthcare
- Nutrition/SNAP
- Housing & Homeless Services
- Childcare & Family Services

- Senior Services
- Veterans Services
- LGBTQ+ Services
- Immigration Services
- Domestic Violence



NYCDCCBF Members Education and Network For Dependency



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If you have any questions or need assistance with the services and resources provided in this guide, please call the NYCDCCBF MEND office at 212-366-7590, or email MEND@nyccbf.org.



## Financial Assistance Resources

### **Cash Assistance**

Eligible families may receive up to 60 months of federally funded cash assistance under the Temporary Aid to Needy Families Program (TANF). Single individuals without children and families who have already received cash assistance for 60 months may receive benefits under the New York State Safety Net Program.

Are You Eligible for Cash Assistance?

https://www.nyc.gov/assets/hra/downloads/pdf/services/cash\_assistance/cash\_assistance\_additional\_allowances.pdf

## **Emergency Assistance/One Shot Deal**

You may be able to get help if you cannot pay your bills because you lost your job, you are getting less pay from your job, or you had another emergency like an unexpected medical situation. This help is called "Emergency Assistance" or a "One Shot Deal."

https://access.nyc.gov/programs/one-shot-deal/

## **Healthcare Resources**

### **Medicaid and CHIP**

Medicaid provides health coverage to millions of Americans, including eligible low-income adults, children, pregnant women, elderly adults and people with disabilities. Medicaid is administered by states, according to federal requirements. The program is funded jointly by states and the federal government.

## https://www.medicaid.gov/

The Children's Health Insurance Program (CHIP) provides health coverage to eligible children, through both Medicaid and separate CHIP programs. CHIP is administered by states, according to federal requirements. The program is funded jointly by states and the federal government.

https://www.medicaid.gov/chip/index.html

#### **NYC Care No Cost or Low-Cost Healthcare Access**

NYC Care is a health care program that gives you access to your own doctor and services at little or no cost. The program provides services at NYC Health + Hospitals locations citywide. It is available to all New Yorkers who do not qualify for or cannot afford health insurance.

https://access.nyc.gov/programs/nyc-care/

## **Nutrition Resources & SNAP**

## WIC Special Supplemental Nutrition Program for Women, Infants and Children

WIC helps low-income women, and their children buy food. You'll get an eWIC card for buying food. You'll also get access to services like nutrition counseling, breastfeeding support, health education, and referrals to other programs.

<u>https:</u>	<u>//access.n</u>	<u>yc.gov/pr</u>	<u>'ograms/</u>	<u>women-i</u>	<u>infants-ar</u>	<u>ıd-childre</u>	<u>:n-wic</u>

## Supplemental Nutrition Assistance Program (SNAP)

Get help paying for groceries with SNAP. SNAP benefits are sometimes called food stamps. They come on a debit card that you can use at many grocery stores and farmers markets.

https://access.nyc.gov/programs/supplemental-nutrition-assistance-	<u>program-</u>
snap/	

## **Food Pantries**

Food pantries provide groceries you can cook at home and community kitchens which provide hot meals.

http://foodhelp.nyc.org

### **Homeless Shelters and Services**

If you're homeless or have a housing crisis, you can apply for shelter or get help to avoid shelter altogether.

https://access.nyc.gov/programs/homeless-intake-shelters-and-drop-in-centers-dics/

## **Housing Choice Voucher Program (HVP) Section 8**

Section 8 pays part of the rent for low- and moderate-income families who want to rent in the private market. Generally, families pay no more than 40% of their monthly income towards their rent. NYCHA pays the rest to the property owner.

https://access.nyc.gov/programs/section-8/

## Help with Rent for Families with Children

FHEPS pays some or all of the rent of families who have been evicted, are facing eviction, or have lost housing due to domestic violence.

https://access.nyc.gov/programs/family-homelessness-and-eviction-preventionsupplement-fheps/

## <u>Supportive Housing for Homeless Veterans</u>

HUD-VASH helps veterans and their families who are homeless find and keep permanent housing. Veterans get a Section 8 rental voucher that helps pay for a place to live. VA case managers can also connect veterans with other supportive services.

https://access.nyc.gov/programs/supportive-housing-for-veterans/

## **Affordable Housing Lotteries**

Find and apply for affordable rental and homeownership opportunities across the five boroughs of New York City.

https://housingconnect.nyc.gov/PublicWeb/					

## **HomeFirst Down Payment Assistance**

Home First gives qualified homebuyers up to \$100,000 toward the down payment or closing costs of a home.

https://access.nyc.gov/programs/homefirst-down-payment-assistance/

## **Center for New York City Neighborhoods (CNYCN)**

Center for New York City Neighborhoods (CNYCN) connects homeowners to free resources and services. Help is available for every stage of homeownership:

- Foreclosure Prevention
- Flooding
- Scam Prevention
- Home Maintenance
- Estate Planning

https://access.nyc.gov/programs/center-for-nyc-neighborhoods/

Call 646-786-0888 or toll free at 855-466-3456 for help.

## New York State Heating and Cooling Assistance Program (HEAP)

The Home Energy Assistance Program (HEAP) helps low-income people pay the cost of heating their homes. If you are eligible, you may receive one regular HEAP benefit per season and could also be eligible for an emergency HEAP benefit if you are in impending danger of running out of fuel or having your utility service shut off.

New York City residents - access.nyc.gov

Outside of New York City - <u>myBenefits.ny.gov</u>

**In person:** Both New York City residents and non-New York City residents can apply in person at your **HEAP Local District Contact**.

**In writing / by mail:** If you live outside New York City, print and mail the completed HEAP application to your <u>HEAP Local District Contact</u>. New York City residents can mail their application to: HRA/HEAP, PO Box 1401, Church Street Station, New York, NY 10008.

## **Emergency Broadband Assistance**

If you receive SNAP or Cash Assistance, you may qualify for a \$50 per month discount on your mobile or fixed broadband internet service, along with a one-time \$100 discount for purchasing a laptop, tablet, or desktop computer. To learn more and apply, visit:

**GetEmergencyBroadband.org** 

## **Internet Service Monthly Discount**

The Affordable Connectivity Program (ACP) gives your household a \$30 discount on internet service every month. If your application is approved, you can sign up for a plan from a participating internet provider.

<u> https://access.nyc.g</u>	<u>ov/programs/affo</u>	<u>rdable-connect</u>	tivity-program/

## National Flood Insurance Program (NFIP)

The National Flood Insurance Program (NFIP) protects your home and belongings in the event of a flood. Traditional homeowners and renters insurance does not cover flood damage. A federal flood insurance policy is the only way to make sure your home is covered.

https://access.nyc.gov/programs/national-flood-insurance-program/

## NYC Rent Freeze (SCRIE)

The NYC Rent Freeze Program, which includes the Senior Citizen Rent Increase Exemption (SCRIE) Program and the Disability Rent Increase Exemption (DRIE) Program, helps those eligible stay in affordable housing by freezing their rent.

https://www.nyc.gov/site/rentfreeze/index.page

# **Child and Family Programs**

### State of New York Childcare Assistance

Parents and guardians who are employed or engage in work-related activities (required or voluntary), including those in school, may be eligible for childcare. If eligible for childcare, parents and guardians have the right to appropriate, affordable, accessible, and suitable childcare. HRA will never require you to use a specific provider but can help you find one that is best for you if you need one.

If you are employed or participating in a work activity and would like HRA to help pay for childcare, you and the provider will need to complete and submit the forms below.

<u>https://a069-ra1.nyc.gov/a</u>	<u>cee</u>	

### **Childcare Infants and Toddlers**

EarlyLearn programs provide free or low-cost childcare and education for children six weeks to two years old. There are hundreds of programs in New York City that offer safe and positive learning environments for children.

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#### **Childcare Vouchers**

Childcare vouchers help cover the cost of childcare for children 6 weeks to 13 years old. Children with disabilities up to 19 years old are also covered. Hundreds of home-based and center-based providers across NYC accept childcare vouchers and offer childcare services in safe and positive learning environments.

https://access.nyc.gov/programs/child-care-voucher/

# **Child and Family Programs**

## **Living for the Young Family through Education (LYFE)**

NYC parents who are students can get free early childhood education for their young kids though LYFE. LYFE also provides counseling, referral services, and advocacy to help parents achieve their educational and parenting goals.

https://access.nyc.gov/programs/living-for-the-young-family-through-education/

## Virtual College Prep Program

A joint program of the CUNY School of Labor and Urban Studies and the Consortium for Worker Education offers 15-week semester long courses, tutoring services, career exploration and CUNY pre-admission advisement.

https://slu.cuny.edu/worker-education/collegeprep/

## NYC Nurse Family Partnership Support for First-Time Parents

First-time parents can get their own personal nurse at no cost. Your nurse can answer your questions and provide valuable guidance and support for a healthy pregnancy and a healthy baby.

https://access.nyc.gov/programs/nyc-nurse-family-partnership-nfp/

# **Child and Family Programs**

## **New York State Diaper Bank**

To find out if an agency in your area provides diaper assistance to families in need, please call 2-1-1 on your phone or search online at **211.org**. Specialists are available 24/7 to help identify local resources that may be able to help provide diapers and other basic necessities.

https://nationaldiaperbanknetwork.org/get-help-now/	
Bridge Project	
New York City pregnant mothers can receive up to \$1,000 a month for 3 years beginning in their third trimester of pregnancy.	
https://bridgeproject.org/	

## <u>Comprehensive Afterschool System of NYC (COMPASS NYC)</u>

New York City students can join free afterschool programs that offer homework help, sports, arts, and more. Hundreds of programs are located all over the New York City.

https://access.nyc.gov/programs/comprehensive-after-school-system-of-nyc/

## **Senior Services**

## NYC NY Connects Services and Supports for Older Adults and People with Disabilities

Long-term services and supports helps older adults and people with disabilities. stay healthy and independent in their daily lives.

https://access.nyc.gov/programs/nyc-ny-connects/
Commodity Supplemental Food Program (CSFP) Healthy Food Packages for Older Adults
Adults ages 60 or older are eligible for monthly food packages if they earn below a certain income.
https://access.nyc.gov/programs/commodity-supplemental-food-program-csfp/
Marra Cara Carria a Dua duam (MCCD)
Home Care Services Program (HCSP)
You can get care at home instead of moving into a nursing home. Different types of care include a home nurse, house cleaning, physical therapy, and more, depending on your needs.
https://access.nyc.gov/programs/home-care-services-program/
The National Family Caregiver Support Dregrey (NECSD)

## <u>The National Family Caregiver Support Program (NFCSP)</u>

The National Family Caregiver Support Program (NFCSP) was established in 2000 to provide funding to states to fund a range of supports that assist family and informal caregivers to care for their loved ones at home.

https://aging.ny.gov/national-family-caregiver-support-program

## **Veterans Services**

## Benefits For Veterans and their Families (New York State Assembly)

Programs and services available through the New York State Department of Veterans' Services and the U.S. Department of Veterans Affairs.

<u>https://nyassembly.gov/\</u>	<u>write/upload</u> ,	<u>/req/veterans.pd</u>	<u>f</u>

## **Veterans Affairs Supportive Housing**

HUD-VASH helps veterans and their families who are homeless find and keep permanent housing. Veterans get a Section 8 rental voucher that helps pay for a place to live. VA case managers can also connect veterans with other supportive services.

<u>https:</u>	<u>//access.ı</u>	<u>nyc.gov/pr</u>	<u>ograms/</u>	<u>supporti</u>	<u>ve-ho</u>	<u>using-f</u>	or-veter	<u>ans/</u>

## **Veterans' Property Tax Exemption**

Veterans' exemptions lower the property taxes of qualified veterans, their spouses or un-remarried surviving spouses, and parents of soldiers who died in the line of duty (Gold Star parent).

https://access.nyc.gov/programs/veterans-exemption/

# **LGBTQ+ Services**

## **New York State Resources for LGBTQ Youth**

New York State resources for LGBTQ youth including mental health services, shelter, legal and local resources.

https://ocfs.ny.gov/programs/youth/lgbtq/resources-youth.php

## NYC Up & Out

New York City resources and directory for the LGBTQ community.

https://www.nycupandout.com/lgbt-directory.html

## **Domestic Violence Resources**

### New York State Office for the Prevention of Domestic Violence

The Office for the Prevention of Domestic Violence (OPDV), created in 1992, is the country's only executive level state agency dedicated to the issue of gender-based violence. It replaced the former Governor's Commission on Domestic Violence established in 1983.

<u>https://opdv.ny.gov/abou</u>	<u>t-us</u>	

### **Safe Horizon**

Safe Horizon is the Nation's Leading Victim Assistance Organization operating a network of programs across New York City communities and systems.

https://www.safehorizon.org/

# **Immigration Services**

## ActionNYC offers free legal help for immigrants.

ActionNYC offers free and safe immigration legal help regardless of immigration status. Services are offered by trusted legal service providers at community-based organizations, hospitals, and schools.

<u>nttps://access.nyc.gov/programs/actionnyc/</u>	

## We Speak NYC (WSNYC)

We Speak NYC helps English language learners age 16 and above to learn English and access services. The program has online classes, videos, web, and print materials for you to practice at home.

https://access.nyc.gov/programs/we-speak-nyc/

## **CUNY Citizenship Now!**

New York City Council sponsored citizenship events in all boroughs including citizen application assistance.

Call 646-664-9400/212-652-2071 or Text: 929-334-3784

https://www1.cuny.edu/sites/citizenship-now/

## Miscellaneous Services

### **idNYC**

IDNYC is a card for all New Yorkers, from all backgrounds, and from all five boroughs. Your immigration status does not matter. The free, municipal identification card for New York City residents, ages 10 and up, provides access to a wide variety of services and programs offered by the City. IDNYC cardholders enjoy benefits and discounts offered by businesses and cultural institutions across the five boroughs.

https://www.nyc.gov/site/idnyc/index.page

## **Fair Fares**

Fair Fares NYC is a program created to help people who live in New York City with low incomes manage their transportation costs. With the Fair Fares NYC discount, eligible New York City residents ride for half the regular cost. Fair Fares NYC allows you to receive a 50% discount on subway and eligible bus fares or Access-A-Ride fares.

http://web.mta.info/nyct/fare/rfindex.htm

# Members Education & Network for Dependency



MEND provides assistance to participants and their dependents in addressing and finding treatment for mental health and substance use issues. Services are confidential and include:

- Assessment
- Case Management
- Coordination of services with outside providers
- Support Services
- Education

- Referrals for:
  - Inpatient and Outpatient treatment for mental health and/or substance use
  - Therapy
  - Psychiatry

If you or one of your dependents is struggling with substance use or mental health issues, please contact the MEND Program for assistance from our accredited staff.

395 Hudson Street, 5th Floor New York, NY 10014

212-366-7590 MEND@nyccbf.org

